

CROSS COUNTRY PARTS



To our valued customers,

Since 1980, Cross Country Parts has provided Coleman's HVAC products in Western Canada, along with many other HVAC related products.

This is to inform customers of Cross Country Parts (CCP) that an agreement has been reached with The Master Group and all Cross-Country Parts' HVAC assets have been acquired by The Master Group effective May 15, 2022. Cross Country Parts will be exiting the HVAC business, including Coleman mobile home and unitary equipment, effective May 15, 2022.

The Master Group has a long history of selling and servicing the Coleman brand HVAC products in Canada and is very excited to consolidate the Coleman brand distribution in Western Canada. This will provide Cross Country Parts HVAC customers with a continuous high level of service through The Master Group's multiple branch locations.

Along with the HVAC business and asset purchase, Glenn Heavens, outside sales representative, has joined The Master Group effective May 2, 2022. Furthermore, Brent Jantz, Matt Lamirande, and Tracy Moore will be joining The Master Group effective May 16, 2022, and working out of the group's Calgary North branch location.

These individuals will play a critical role in ensuring the commitment to making this transition as seamless as possible.

Cross Country Parts and The Master Group are excited to work together and are determined to ensure all customers are provided an impeccable level of service through the transition period.

Please continue to contact Cross Country Parts for your needs until the transition date of May 16th.

Date	Description	Detail
May 2 nd	<ul style="list-style-type: none">Glenn Heavens joins The Master Group and will support existing Cross Country Parts' customers.	403-999-7597
May 15 th	<ul style="list-style-type: none">Transition of customer contact from CCP to MG Calgary North branch 3401 – 19 St NE	403-244-2161 Toll Free 1-800-661-1346

Cross Country Parts would like to thank all customers for their patronage through the past 40 years and The Master Group looks forward to carrying on this service tradition.

Paul Gibney, Owner, Cross Country Parts

Lylle Kephart, VP Western Canada, The Master Group

Paul Gibney

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